

PRIVACY NOTICE

In order to obtain insurance with us, you have provided personal information about yourself. Some of this information may be nonpublic in nature. We want you to know that we have a high regard for your privacy and we want you to know how we handle your personal information. This notice lists:

- the categories of information we collect about you;
- explains how the information is used and protected; and
- describes our practices for our current and former customers.

Any rights you may have as described in this notice are not limited by any other privacy notice we issue.

CATEGORIES OF INFORMATION COLLECTED

Personal Information may be collected from people other than you. We collect personal information about you, including nonpublic personal information, from:

- Applications for insurance or other forms you complete;
- Your transactions with us, such as your payment history, claims history and investigation files, policy coverage and limits:
- Your agent or broker;
- Consumer reporting agencies;

reports and property inspections.

 Governmental agencies or independent reporting agencies, which may include motor vehicle reports, claims

DISCLOSURE OF INFORMATION

We may in some circumstances, disclose the information collected about you to third parties. We do not disclose any nonpublic personal information about you unless allowed by law. We provide your information to your agent or broker. We do not sell or share your information with anyone for marketing purposes.

RIGHT TO ACCESS AND CORRECT INFORMATION

- You have the right to access personal information collected about you.
- You have the right to correct any information, which may be wrong.
- If you want a more detailed description of our information practices, please write to us at the address below.
- If you want a more detailed description of your rights regarding the information we collect, please write to us at the address below.

CONFIDENTIALITY AND SECURITY

- We protect you non-public information.
- The only employees, agents, brokers and subcontracotrs who have access to this information are those who must have it to provide products and services to you.
- We have information security programs to protect the security, confidentiality and integrity of your non-public personal information.

YOUR AGENT OR BROKER

Your agent or broker is not subject to this privacy notice.

If you have any questions concerning this policy or its coverage, please contact your broker. Your broker has a copy of your policy and will be able to provide assistance to you.

IN THE EVENT YOUR BROKER IS NOT ABLE TO ADDRESS YOUR CONCERNS IN A SATISFACTORY MANNER, YOU DO HAVE THE OPTION OF CONTACTING THE CALIFORNIA DEPARTMENT OF INSURANCE TO ASSIST YOU.

California Department of Insurance Consumer Services Division 300 South Spring Street, Los Angeles, CA 90010 (800) 927-HELP

Your Privacy and its Protection

In order to protect your privacy, we want you to be aware of the following information:

- 1) Personal information may be collected from persons other than you or individuals proposed for coverage.
- 2) If an investigative consumer report is ordered in connection with your insurance transaction, you have the right to dispute information contained in the report by calling customer service. You also have the right to obtain a copy of the report. You may also personally review the report by contacting the reporting insurance support organization.
- 3) You have the right of access and correction with respect to all personal information collected which is contained in our files.
- 4) Personal information and other privileged information collected by us or our agent may be, in certain circumstances, disclosed to certain parties without your authorization, as permitted or required by law.

Stonewood Insurance Services is concerned about the protection of your privacy. A more detailed description of our information practices and your right is available at your written request.

Stonewood Insurance Services, Inc. PO Box 2528, Rancho Cordova, CA 95741-2528 (800) 396-1485 www.stonewoodinsurance.com